

Asian Breeze (7) (Christmas Special Edition)

Merry Christmas to you all!

11 December, 2009

Dear all Asian coordinators and facilitators. We hope you are enjoying a wonderful Christmas holiday season. One year has already passed since we started circulating Asian Breeze. Time flies, doesn't it? Seven editions have been issued so far, 1st edition featuring Japan, 2nd Hong Kong, 3rd Australia, 4th IATA SPWG, JSAG and WWACG, 5th Thailand, 6th Taiwan and 7th Japan and UK. We hope you enjoy reading what and how other coordinators and facilitators are doing their jobs. We are committed to continue issuing the Asian Breeze. In doing so, we need your contribution, please send us hot news or topics of your office or new airport developments in your country. (asianbreeze@schedule-coordination.jp)



In this issue, we got a news article from the Chubu facilitator on their activities for Centrair International Airport (NGO). In addition, we got a news article from Airport Coordination Limited (ACL), UK on their activities for 23 airports in UK and 7 international airports. Different in the region, this article is so wonderful informing us how European coordinators are doing their jobs.

Chubu Facilitator for Centrair International Airport (NGO)

Chubu or “中部” means the “central part” in Japanese language, and Centrair is a coined word of central and airport. Schedule facilitation is being conducted by Chubu airport office (JCAB) in cooperation with the Central Japan International Airport Co (CJIAC).

Chubu Centrair International Airport (NGO) is located 35Km south of Nagoya City, which is the 4th biggest city in Japan. The airport was constructed 1.5Km offshore of Tokoname City on the man-made island in the Ise Bay. The airport opened in February 2005, and it will be five years old next February.

The airport has one 3,500m runway and is 24 hours operational thanks to its location. The annual aircraft movement is about 98,000, the annual passenger is about 11,240,000, and the annual cargo is about 185,000 tons in 2008.





Introduction of our members

Chubu airport office (JCAB)

Please let me introduce our members, my boss and myself. Mr. Hiroyuki Takahashi, my boss, is not only a head of facilitator but also a chief air traffic services flight information officer at Chubu airport office. Although he is a head of facilitator, he has not attended the conference yet. So you have no chance to see him except visiting our office!! (^ ^)



I'm Kiyoko Mochizuki, whom you must have met at SC125 in Vancouver, working here for one and half years. I love traveling and watching movies. When you come to NGO, please stop by our place at Chubu Airport Office!!

Let's make a small tea gathering before you start sightseeing.

Central Japan International Airport Co (CJIAC)

We are working very closely with CJIAC people. You must have met two nice guys as a facilitator support at the conference. Right hand is Mr. Yamaguchi and left hand is Mr. Itoh.



Introduction of our computer system

Our slot system is custom-made and has run since the Airport opened in 2005. It is useful, but slow response. We have heard good news that it will be upgraded next month. Hopefully, I can quit irritating by the system

operation after upgraded.

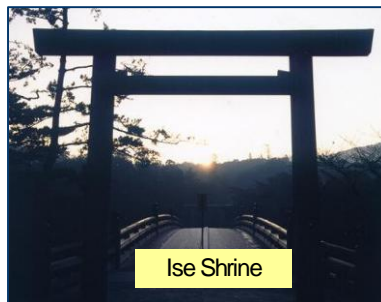
Famous Tourist Spots

Downtown Nagoya has many attractive places for sightseeing, shopping and eating. For example, Nagoya castle was built in 1612 as the residence of Owari Tokugawa family.

Chubu Area has many places to visit, too. Mt. Fuji is located in the east. In the north, Shirakawa-go, World Heritage Site, is worth visiting, and Takayama has a rich history as a prosperous merchant town dating back to when the city was under the direct administration by the Edo shogunate. In the south, there is Ise Shrine, the most historical and formal shrine in Japan, and Suzuka Circuit international racing course being famous of F1 Japan GP. Kyoto, the most famous city in Japan, is in the west.



We are always waiting for your visit to Nagoya and Chubu Area.



Chubu Centrair Airport in Christmas Season

On the 4th floor of passenger terminal building, there is a place called "Sky Town", where passengers can enjoy various foods and shopping before their departure. The "Sky Town" also attracts all the visitors coming to our airport to have fun. Varieties of events and shows take place at the center of Sky town, where passengers and visitors gather.

Now we have a lovely mascot character called "Mr. WHO", who definitely loves traveling around the world and always departing from Chubu Centrair Airport. Mr. WHO also loves to wear a various costumes depending on

the season and his mood. This Christmas time, he has shown up with Santa Clause's clothes! Now *Mr. WHO* is very popular with all visitors to our airport.



Just step outside of “Sky Town”, and you will smoothly access to “Sky Deck”, where visitors can see all the aircrafts arriving and departing. Since Chubu Centrair Airport is located in the west side of Chita peninsula, visitors can also enjoy the beautiful sunset at the Ise Bay. At night, “Sky Deck” welcomes visitors with colorful illumination. Now in Christmas season, “Sky Deck” is dressed up with Christmas color. We can see lots of family and couples taking pictures of this illumination. We all wish you a Merry Christmas!



Who do you think is nice looking and handsome guy, me or *Mr.WHO*?

Airport Coordination Limited (ACL) -A Rather Unusual Coordinator!

Background

Airport Coordination Limited (ACL) is a private, independent, not for profit company which is owned by 9 of the UK's leading airlines. Current members are British Airways, bmi British Midland, Virgin Atlantic Airways, Monarch Airlines, Thomson Airways, Thomas Cook Airlines, Jet 2.com, Flybe, and EasyJet. ACL was started in 1992 with small team coordination experts drawn from UK airlines providing coordination services at 5 UK airports. Since 1992 the number of airports served by ACL has grown and the Company is now responsible for slot allocation, schedules facilitation and schedule data collection services at 30 airports around the world.

Today ACL provides coordination services at all of the major airports in the UK including Heathrow, Gatwick, Manchester, Stansted, Birmingham, Glasgow, Edinburgh, Aberdeen, London Luton, London City, Liverpool, Leeds Bradford, East Midlands, Doncaster/Sheffield, Durham/Tees Valley, Newcastle, Bristol, Cardiff, Southampton, Jersey, Boumemouth, Belfast International and Belfast City. In Ireland ACL provides services at Dublin, Shannon, and Cork airports.

ACL also provides coordination services at Dubai International Airport, and services at the new Al Maktoum International Airport. ACL's most recent customers are in Nigeria where, in partnership with a local firm, ACL provides data collection services at Lagos and Abuja airports. ACL is the largest coordination company in the world managing over 2.3 million movements at the airports it serves.



Responsibilities

ACL's principal role is to provide slot allocation at 7 coordinated airports, schedules facilitation at 9 airports and data collection services 14 airports. In the European Union rules were introduced in 2004 that require each country to implement procedures to control the misuse of slots by air carriers. In the UK, after extensive consultation across the aviation industry, the UK Government decided to give to ACL the responsibility to design, develop and implement an appropriate slot sanctions scheme for the UK which became effective on 1 January 2007. ACL is now a 'regulator' that has the responsibility for the application of administrative and financial sanctions to air carriers that misuse their slots.

The monitoring of slots (80/20) in ACL is done by everyone in the coordination team but ACL has one team member dedicated investigating possible slot misuse and, where no other solution is possible, imposing financial penalties on air carriers that misuse their slots. Penalties can be as high as £20,000 for a single landing or take off which intentionally and repeatedly does not operate to the allocated slot. These rather tough responsibilities do

have the effect of encouraging good compliance with the slots allocated by ACL. Full details of the 'Misuse of Slots Enforcement Code' and the fines that ACL has implemented are available on the ACL web site <http://www.acl-uk.org/slotSanctions.aspx>

Organization

ACL is a fully independent company and is therefore self sufficient in supporting all the business processes such as accounts, personnel, information technology, health and safety etc etc itself. Today 31 people work for ACL. It has a simple structure with three business units reporting to a Managing Director - coordination, information technology, and the everything else department (called the commercial department but it does many other things as well).



Ingrid Hainy and Andy Clark from ACL with a nice view of the swimming pool at the Vancouver Conference.

The largest team by far is the coordination team led by James Cole (Director of Coordination) who has a team of 6 managers (coordinators) and 13 coordination staff based in three offices at Heathrow, Gatwick and at Manchester airports.

The next largest group (6 people) is the information technology team led by Tony Simons who provides support for all of ACL's IT infrastructure and operations.

The 'commercial' team of three is led by Simon Arthur. Each of the coordination managers in ACL is responsible for a specific number of airports with Andy Clark (based in Manchester) responsible for 10 airports!

Slot Coordination Systems (SCORE)



The coordination software tool used by ACL is the **SCORE** system. ACL has worked in close partnership with the Danish developer of the Score system – Prolog Development Center (PDC) - for more than 10 years and led the design and the development of many of the advanced Score software modules e.g. automatic message processing.

ACL's main output is the schedule data which is used by the airport operators to drive their airport databases. At coordinated airports ACL's schedule data is 'dynamically linked' in real time the to airports databases so any change in ACL's database is immediately reflected in the airport database. ACL has developed a great deal of expertise in the Score system and regularly runs Score and coordination training courses in the UK and worldwide.

Online Coordination System (OCS)

ACL has developed with PDC and implemented an internet based self-service schedule coordination system called the Online Coordination System (OCS). OCS is being used by an increasing number of coordinators, airlines and General/Business aviation operators each year. Today 121 companies worldwide use OCS.

Funding

ACL is a not for profit company that earns money from providing services to airports and from the 'subscriptions' of its member airlines. It was agreed a number of years ago that airports would contribute 75% towards ACL's annual turnover of around GBP £2,600,000 and its airline members would contribute 25%. Both the airports and ACL's airline members asked ACL to try to generate revenue from other sources in order to reduce their cost in supporting ACL each year.

For this reason ACL has progressively implemented, over the years, an increasing range of commercial products and services in order to generate additional revenue to enable the company to reduce its charges to its airport customers and its airline members. Today commercial revenue accounts for around 25% of ACL's turnover.



Richard Cann and Jamie Blethyn from ACL coordinating Dubai and deciding which boat to sell at the Vancouver Conference?

Other Services

In addition to its core services ACL provides a wide range of other services to the aviation industry. Details of these services are available in the 'Capability Statement' which can be downloaded from the ACL web site www.acl-uk.org. Commercial services include data sales, forecast scheduling (providing detailed schedules for future years), airport scheduling, capacity management, capacity modeling, and optimization of coordination parameters. To find out more about ACL visit our web site www.acl-uk.org and to find out more about OCS visit www.online-coordination.com. ACL has also provided technical training and support for the many Asian Coordinators who use SCORE and OCS.

I hope that you have enjoyed learning a little more about this rather unusual (non Asian) coordinator – ACL. On behalf of the whole team at ACL may I wish you a Happy Christmas and a Prosperous New Year.

Peter Morrisroe



From Santa Clause (Chief Editor)

Boy, this issue is the longest pages ever circulated in the past thanks to Chubu and ACL's contribution. Thank you Chubu facilitator for your contribution. It reminds me of good old days when I was working at Chubu International airport. I assure you all the famous tourist spots covered in their article are worthwhile visiting since I verified them all by visiting myself.

Mr. Morrisroe gave us a new input on how ACL is conducting their business from various view points. Especially, organization, funding and other services are good guidelines for our organization, too. When we introduced the SCORE system, we sent our staff to ACL for advanced training course. Thanks to their training, the SCORE system is working very well and reducing our work load quite significantly.

Having sent out this issue, we should party out celebrating Christmas and New Year! Should we go out for Karaoke Party? All of us in our office wish you a Merry Christmas and a Happy New Year. (H.T)



Asian Tea Gathering at SC125

Asian Tea Gathering was held on 21 November in Vancouver. Many Asian coordinators and facilitators got together to enjoy chatting over a cup of tea and sweets. It seems everyone is enjoying conversation and tea according to the pictures shown below. The purpose of this gathering is not to talk about serious matters but to enjoy chatting. However, at this gathering, one serious proposal was made jointly by Australia and Japan for the establishment of regional coordinators and facilitators group in Asia/Pacific.



Establishment of Regional Coordinators and Facilitators Group in Asia/Pacific

All the attendees seemed to agree the direction toward establishing regional group in Asia/Pacific. While the rough idea was introduced, there was no concrete plan at this gathering. Noting the general consensus among attendees on this issue, Australia and Japan elaborated the draft regional plan for your consideration. The draft regional plan is also attached in this Asian Breeze (7).

We would appreciate it if you would forward your comments or suggestions on this draft regional plan. Your comments or suggestions also should be forwarded to this address of asianbreeze@schedule-coordination.jp.